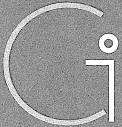


WILMINGTON



GASTROENTEROLOGY

Thank you for allowing us to participate in your care. We are dedicated to providing you the highest quality of service and gastroenterology care. We want to take a moment to explain what you can expect on the day of your procedure. Our goal is to take care of you within a two hour time frame from arrival to departure.

- During your visit, your driver will be required to stay in the office the entire time.
- You will arrive and check in with the receptionist. She will make sure we have all necessary paperwork in order.
- Your waiting time in the lobby may vary depending on the patients that are having procedures before you.
- The Endoscopy staff will then escort you to the pre-procedure assessment area where they will review your medical history and start an IV. Often your driver is able to wait with you in the pre-procedure area once the nurse has completed her assessment.
- Shortly thereafter you will be moved to the procedure room where the physician will perform your procedure.
- Once your procedure is completed you will be moved to the recovery area and your driver will join you. The physician will come in to speak to you and your driver regarding the results of your procedure before you are discharged.

We realize that your time is valuable and we constantly strive to minimize your wait time. However, it is difficult to predict the exact time required for each procedure. Therefore, your procedure may occur before or well after your scheduled time. In general, the total time required for your procedure visit will be approximately 2 hours. Rest assured that our physicians and staff will spend as much time as necessary to ensure we are providing the highest level of care to each individual patient throughout their visit.

If you have any questions regarding your procedure please contact our office at (910) 362-1011.

Sincerely,

Drs. Clinton Meyer, Joseph Kittinger III, William King, Robert Henihan, and Steven Klein

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